



A leak will cost you

Water leaks can cost you a lot of money if left unattended to. In order to save money and water, check regularly for leaks

Visible and audible leaks

Look out for leaks by actually looking at and inspecting internal plumbing, including taps and toilets. More often than not you will hear or see a water leak, for instance a dripping tap or the hissing noise a toilet cistern makes when water continuously runs into the toilet.

Identify leaks that you are not aware of

Some leaks are more difficult to notice, such as a slow leak into the toilet bowl. You will only notice it if you look closely. Then there are underground, or non-visible, leaks. You can confirm these leaks by the water meter:

- Close all taps and inform everyone in the house not to use water until you tell them to;
- Wait 30 minutes to ensure the geyser and toilet cisterns are full;
- Read the water meter and note the meter reading;

- Take another reading after 30 minutes. If the meter reading is different even though no one has used water in the house, then you have a leak;
- Sometimes you can immediately see the red dials or red numbers (depending on the type of meter) moving. This means you have a water leak.

If there is a very slow leak, the smaller red number will move very slowly. You may need to not use water for a few hours to pick this up. If you have an underground leak, call a qualified plumber to repair it.

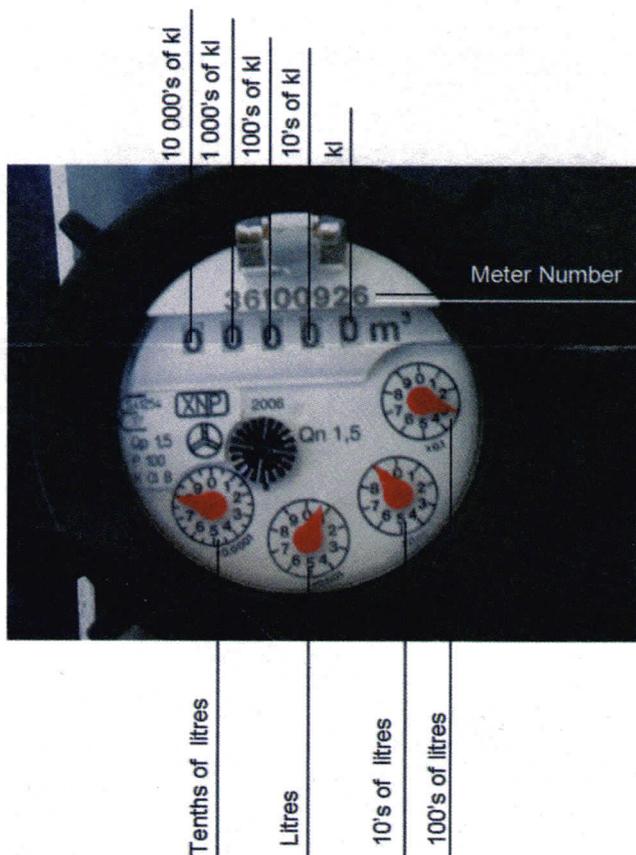
How to read your water meter

The important thing to understand is what the numbers on the water meter mean. The diagram shows you how to read the digital and dial meter.

Your meter is read monthly by the municipality. The black numbers on a white background (kl = kilolitre = 1 000 litres) are used to determine your water consumption. It is calculated by subtracting the previous month's reading from the current month's reading.

Some meters have white numbers on a red background instead of the red dials shown below. They work exactly the same and only the black numbers on a white background are used to determine your water consumption.

The meter number is the serial number of your water meter. This number may also be important if you have a query regarding your water meter.



Please report any water problems to the call centre: 0860 543 000. Have your address, contact details and account number on hand when you call.



Ekurhuleni Tap Water is

blue drop

CERTIFIED

By the Department of Water Affairs
for Excellent Water Quality



City of
Ekurhuleni